# **Privacy Policy**

Effective Date: June 15, 2025 Last Updated: June 15, 2025

Terrafamilia Holdings LLC ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website at <a href="www.terrafamiliaholdings.com">www.terrafamiliaholdings.com</a> or interact with us via platforms like Facebook Marketplace, Instagram, or email.

#### 1. Information We Collect

We may collect the following information:

- **Personal Information**: Name, email address, phone number, and mailing address when voluntarily submitted through forms, giveaways, or message responses.
- **Transactional Data**: Information related to land purchases, financing, or entries into raffles and promotional offers.
- Technical Information: IP address, browser type, pages visited, and cookies used to optimize your experience.
- **Communication Data**: Messages submitted through contact forms, SMS/text platforms, and social media.

#### 2. How We Use Your Information

We may use your information to:

- Respond to questions about land parcels or ownership opportunities
- Process raffle entries, purchases, or financing options
- Send newsletters, guides, promotions, or follow-ups (only if you opt in)
- Improve our website, campaigns, and customer experience
- Data will not be sold or shared with third parties for promotional or marketing purposes

### 3. Sharing Your Information

We never sell your information. We may share data with third-party service providers like email platforms, payment processors, or analytics tools, only to help us run our business efficiently.

### 4. Cookies & Tracking

We use cookies and tracking tools (like Google Analytics and Meta Pixel) to understand site traffic and improve performance. You may disable cookies in your browser settings.

### 5. Your Rights

You may request to view, update, or delete your personal information by contacting us. You may also unsubscribe from marketing emails at any time.

### 6. Data Security

We take reasonable steps to protect your data but cannot guarantee absolute security of internet transmissions.

### 7. Policy Updates

We may update this policy at any time. Please review it regularly for changes.

#### 8. Contact Us

#### Terrafamilia Holdings LLC

info@terrafamiliaholdings.com

Columbus, Ohio

www.terrafamiliaholdings.com

# **Terms & Conditions**

Effective Date: June 15, 2025 Last Updated: June 15, 2025

Welcome to <u>www.terrafamiliaholdings.com</u>. By using this website or interacting with Terrafamilia Holdings LLC on any platform, you agree to the following Terms & Conditions:

#### 1. General Use

You may use this website for lawful purposes related to browsing, purchasing, or learning about land offered by Terrafamilia Holdings LLC. You must be 18 years or older to make a purchase or enter into a land agreement.

#### 2. Property Descriptions

We do our best to ensure all land descriptions, photos, and maps are accurate and up-to-date, but we do not guarantee completeness. Buyers are responsible for performing their own due diligence.

# 3. No Legal Advice

All content on this site is for informational purposes only and does not constitute legal, financial, or investment advice. Please consult with a qualified professional before making decisions.

### 4. Intellectual Property

All content on this website—including logos, images, text, and guides—is the property of Terrafamilia Holdings LLC and may not be reused or redistributed without written permission.

## 5. Limitation of Liability

We are not liable for any direct or indirect damages resulting from your use of this website, reliance on content, or purchase of property.

#### 6. Payment & Refunds

All sales are final. Refunds or exchanges will only be considered on a case-by-case basis for errors or exceptional circumstances. Owner financing terms will be outlined in signed agreements.

#### 7. Raffle & Giveaway Participation

By entering a raffle or giveaway, you agree to the official rules outlined on the entry page. You must be legally eligible and follow all submission guidelines to qualify.

#### 8. Governing Law

These terms are governed by the laws of the State of Ohio. Any disputes will be resolved in the courts of Franklin County, Ohio.

# 9. Changes to Terms

We reserve the right to update these Terms at any time. Continued use of the site constitutes your acceptance of the changes.

#### 10. Contact

Questions? Reach out to:

#### **Terrafamilia Holdings LLC**

info@terrafamiliaholdings.com

Columbus, Ohio

www.terrafamiliaholdings.com